



THE ARTEMIS PALACE

RECEPTION open 24 hours a day (dial 9)

CHECK IN after 13:00 noon **CHECK OUT TIME** before 12:00 noon. **PARKING** for touristic buses in front of the entrance of the Hotel

LUGGAGES Possibility for transport and keeping luggages. Luggage room available

LIBRARY place for reading situated in the main lobby

WAKE UP CALLS advise the leaflet in the room or contact the reception

BILL SETTLEMENT The following credit cards are accepted: American Express, Diners Club, Visa, Eurocard, Mastercard, Access

CABLE TV Available at rooms and in all the departments that have TV

POOL/BEACH TOWELS Deposit 10 €

Do not reserve sun beds with pool towels. Unattended pool towels left on pool chairs will be removed by designated hotel staff.

CUSTOMER'S COMPLAINT MANAGEMENT SYSTEM In your room you will find a questionnaire. You can also contact reception

DINNER SUBSTITUTION for a lunch basket or a lunch instead of your dinner, please contact the Reception (for lunch basket one day in advance before 14:00 hrs and for lunch before 10:00 at the same day) There is a deposit of 10€ for the isothermal bag.

TAXI (also for transfers from and to the airports, ports, and Bus Stations) - EXCHANGE – CAR RENTAL - EXCURSIONS

FIRST AID

A first aid kit is available at the Reception and at the restaurant. If you need a doctor's or dentist's service, please contact the Reception desk

HOUSEKEEPING

Should you require additional supplies or your room to be cleaned at a specific time, please contact Reception. Possibility of baby cot, change of towels, night service of cleaning upon demand (replace used towels, remove the bedcover, empty dustbin). For the care of your clothes put them in the special bag and complete the laundry list. Then contact with your maid

INTERNET internet corner (with extra charge) with possibility of printing, fax, copies and scanning. Business Center with the above possibilities.. Free WI FI in rooms and public areas. Laptop or tablet available.

LOST PROPERTY

If you have lost some of your personal belongings do not hesitate to contact the Reception immediately.

SAFETY DEPOSIT BOXES / VALUABLES

The Management is not responsible for the loss of any valuables. Please use the safety deposit boxes in your room (upon charge). Central safe situated at reception

SHOPPING FACILITIES

In the lobby area you will find our Mini market where you may find souvenirs, postcards, stamps, bus tickets, newspapers and magazines etc. and a jewelry shop.

FOOD AND BEVERAGE DEPARTMENTS

BREAKFAST

Early breakfast 05:00 – 07:00 main restaurant Daphne (continental) upon request

Breakfast buffet 07:00 – 10:30 main restaurant

Late breakfast 10:00 – 11:00 snack bar semeli (continental)

Room service for breakfast upon request

LUNCH Main restaurant buffet 12:30 – 14:30

LUNCH BOXES upon request at reception one day before till 14:00

DINNER Main restaurant buffet 18:30 – 21:30 Dress code applies at dinnertime (smart casual, long trousers for men)

SNACK BAR SEMELI main building

From 09:00 to 17:00 for snacks and drinks

From 12:30 – 15:00 a la carte

From 17:00 – 23:00 drinks only

POOL BAR ARBONA annex building

From 09:00 – 17:00 for snacks and drinks

BAR ARIANE main building

From 17:00 to 01:00 drinks only

ROOM SERVICE

Breakfast from 07:00 – 10:00

Drinks and snacks 10:00 – 23:00

FOOD ALLERGIES Please inform us of any *food allergies*.

EXTRAS payment, by credit card, cash or by signing your receipt to charge your room and pay at the end of your stay

ENTERTAINMENT

Supplementary to our daily Animation program the hotel organizes also weekly theme nights with dance groups and orchestras. See announcement board.

READING AND GAME ROOM (books, play cards, board games...)

SPORTS annex building . Fitness room opens from 10:00 – 17:00

SPA annex building. Wellness center daily upon appointment

SAFETY PROCEDURES/ FIRE PRECAUTIONS

Please read carefully the safety precautions behind your door. There are fire extinguishers in each corridor. A fire sprinkler system operates in all public areas. Smoke detectors in each room. In the event of fire, please advise the reception (dial 9) and leave the building immediately. **DO NOT use the elevators.**

ELEVATORS

For safety reasons, it is not allowed to children under 12 years old to use the elevators without any adult.

ANIMALS

Due to health reasons, we kindly request that you do not feed or bring any stray cats or dogs into the hotel premises and its surroundings

The Management reserves the right to alter any information contained in this leaflet at any time.

PUBLIC BEACH/SEA FLAGS / SWIMMING SAFETY

Please check every day the color of the flag on the beach before entering the water:

RED NO SWIMMING

YELLOW SWIMMING WITH CAUTION

GREEN ENJOY YOUR SWIM

Hotel has no private beach